

## Person Specification

Job Title

**Recruitment Assistant** 

Qualifications	<b>∀</b>
Essential	
English and maths Level 2	A/I
Desirable	
CIPD Level 3 qualification or working towards	A/I
Key skills	
Essential	
• Excellent interpersonal skills and the ability to communicate with staff at all levels, learners and external customers in an effective manner	s A/I
• Excellent organisation and planning skills with the ability to prioritise the workload whilst meeting tight deadlines	A/I
• Ability to handle queries effectively and efficiently across a number of mediums (e.g. telephone, e-mail, in-person)	A/I
Ability to communicate verbally and in writing with people at all levels (internally and externally)	A/I
Working as part of a delivery team or on own initiative	A/I
Ability to effectively manage a varied workload and be adaptable to change	A/I A/I
Strong sense of accuracy and excellent attention to detail	A/I
Adaptable and flexible approach to all tasks and situations	A/I
<ul> <li>Ability to plan and organise own time effectively, prioritising, and setting of realistic timescales.</li> </ul>	A/I
• Ability to use appropriate judgement to seek and clarify detail where appropriate and to recognise when issues need to be passed to a senior colleague.	
Ensure high levels of confidentiality and communication are maintained.	A/I
Confident in the delivery of face to face training/information.	A/I
Experience	
Essential	
Experience of administration in a busy office environment	A/I
Experience of producing accurate and complex documents	A/I
Accurate maintenance of records	A/I
Desirable	
Using a HR/Payroll information system	A/I
Experience of producing reports using Excel	A/I
Experience within a Care and or Education setting	
Experience within a HR role or Recruitment role.	
Knowledge	
Essential	
Working knowledge and experience of Microsoft Office 365	A/I
Administration skills	A/I
Desirable	
Safeguarding and Prevent knowledge	A/I
Safer Recruitment, including carrying out DBS checks	A/I

## ✓ How we intend to assess your match with our person specification

A Application Form C Assessment Centre I Interview